

EDUCATION

Bachelor's Degree Criminal Justice CSU Sacramento, 2004

Associate of Arts Degree Liberal Arts Sierra College, 2002

TRAINING

CA Notary Public Commissioned in 2022

Online Locksmith Course Foley-Belsaw, 2019 Locksmith Video School, 2015

SKILLS & TOOLS

Computer Skills Able to type 60 WPM Data Entry Current in Microsoft software and Google

Customer Service Conflict resolution tactics Calm under pressure Exceptional problem solver

CONTACT

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Eric Wilde

Freelance Writer

I am a dedicated professional who discovered a passion for writing. After writing legal reports, I found being able to write about topics I'm passionate about is much more fun. Having a willingness to learn and an emphasis on teamwork are essential qualities I have found to help me succeed in life. I am effective at taking leadership direction from superiors, as well as mentoring others as the needs arise.

EXPERIENCE

Wilde Advantage Services, LLC 2022 - Present - Self-Employed

- □ Helping businesses with marketing and website content.
- Continuing to learn about Search Engine Optimization.
- □ Local notary and loan signing services.

District Custodian

2021 - Present - Nevada Union High School District Taking a job closer to home, and learning a lot about disinfecting for COVID.

- Assisting the team in achieving what needs to be done each day.
- □ Filling in, learning new job roles, and keeping an upbeat attitude.
- Learning about what each teacher needs to help instruct their classes.

Sales, Customer Service, and Shipping

2016-2017 and 2019-2021 - REI

An amazing outdoor company that was a pleasure to work for.

- □ Helping customers get the best gear for their next adventure.
- On a team that redesigned processing returns to make it more time-efficient (using the Lean principles).
- Having the pleasure to work with two different stores and meet many amazing people along the way.

Police Officer

2011-2016 and 2017-2020 - Sonoma State University Police *Learned to deal with a variety of people and situations.*

- □ I became the School Resource Officer that focused on crime prevention and community outreach.
- Created and organized Sonoma State University's first Safety Week.
- □ In 2015 I was the runner-up for employee of the year.
- □ Have my POST Advanced certificate for the state of California.